

CULTIVATING FUTURES

19-21 JUNE 2024 BUCHAREST, ROMANIA

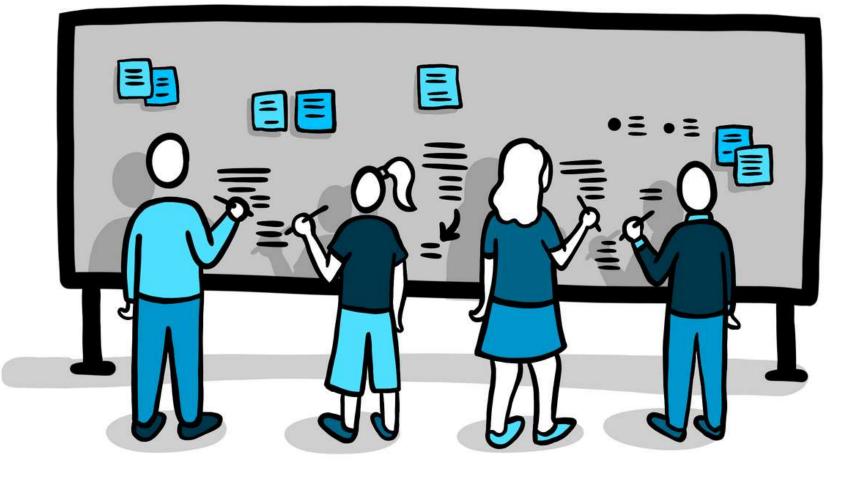
#### **EMN Annual conference**

## TAKEAWAYS & POLICY





Co-funded by the European Union

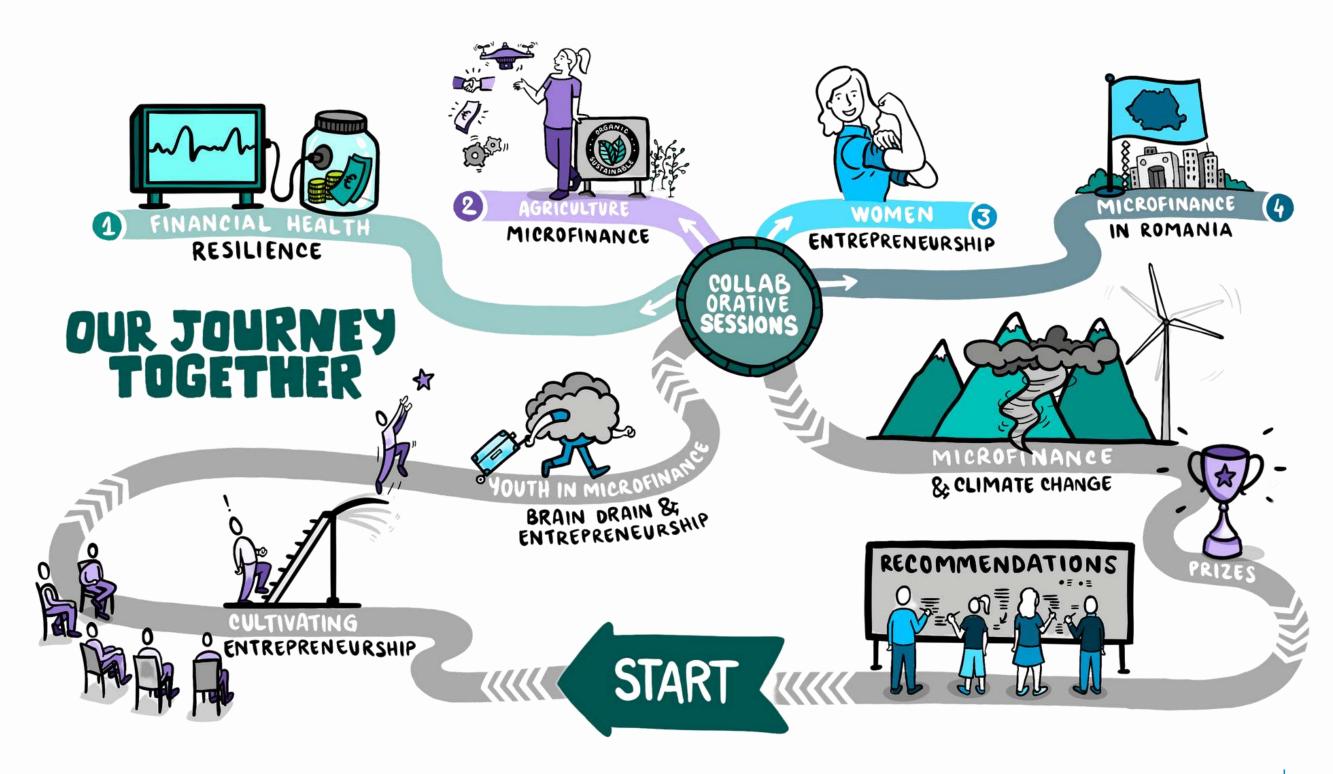




www.european-microfinance.org

A sense of community" in a context of political, economic and budgetary turmoil. This is how participants and speakers described our network at the end of a two days event. For the 21st edition of the Annual Conference, the **European Microfinance Network (EMN)** focused Annual Conference "cultivating on its entrepreneurship": what is needed to support entrepreneurship European models on countries, how can entrepreneurship be the answer to demographic changes (brain drain, migration flows...) triggered by economic difficulties.

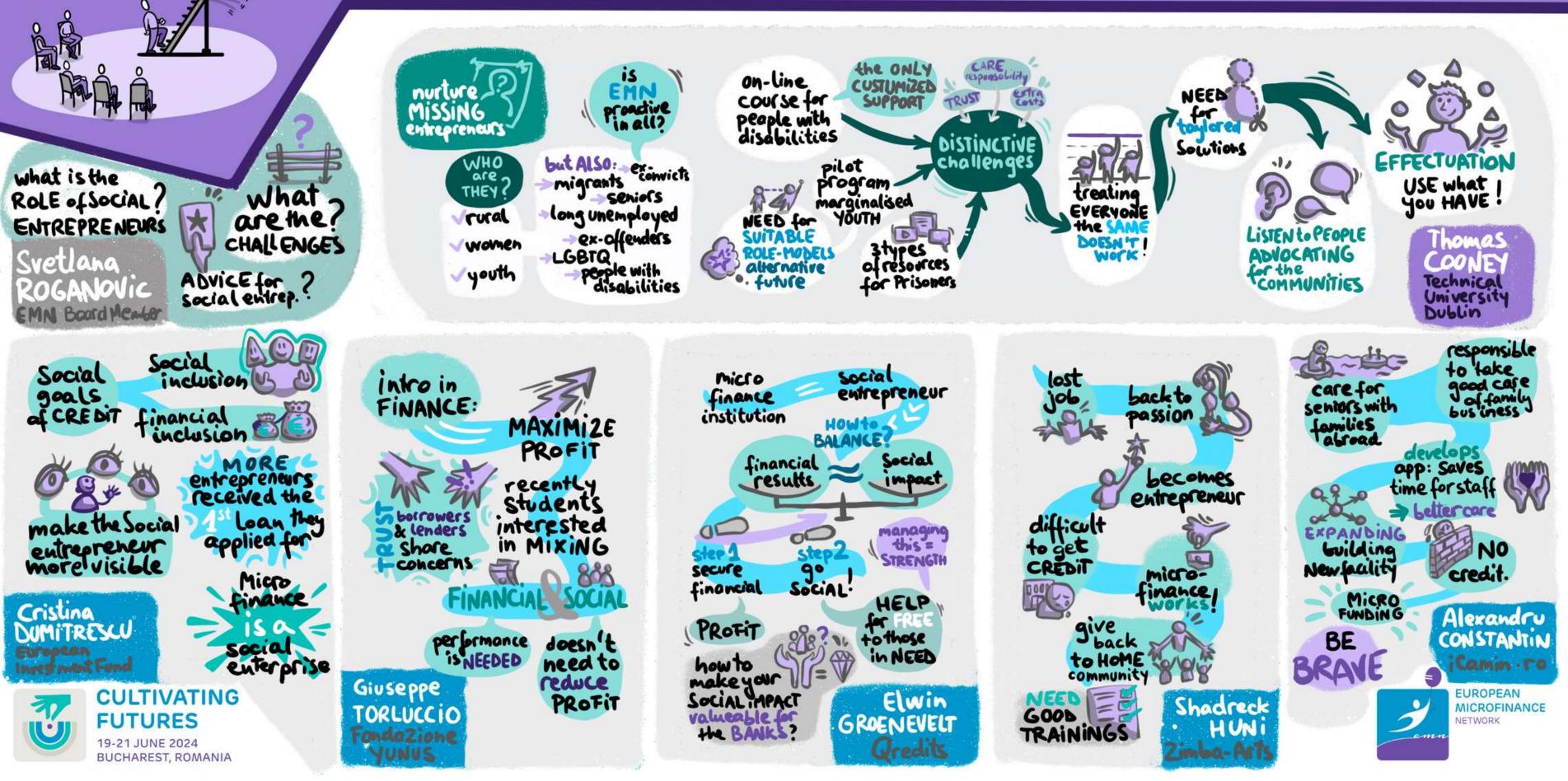
This year edition of the Conference welcomed 280 participants, 60 speakers and 8 workshops and collaborative sessions to discuss entrepreneurship. From cultivating a (social) entrepreneurial mindset to addressing the specific challenges faced in rural and peripherical regions, supporting women entrepreneurship, building financial resilience, understanding the specific needs from entrepreneurs in the agricultural sector... all of this while integrating, biodiversity, climate change adaptation and mitigation.



Among our high-level speakers this year, we had the pleasure of welcoming **Prof. Thomas Cooney** from the **TU of Dublin** who challenged our beliefs and methodology on the best way to support entrepreneurship for the most vulnerable groups and invited us to rethink and revamp our models. **Florin Dragu** from the **Romanian Central Bank** drew a picture of microfinance in Romania and how it supports entrepreneurs in rural and peripheric areas.

Finally, Meriem Bouamrane from the UNESCO and François Gemenne from the ICCP draw our attention to the necessity to integrate biodiversity and climate change in the entrepreneurship model and to watch out for a socially inclusive green transition.

# CULTIVATING ENTREPRENEURSHIP



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#### PLENARY WORKSHOP **CULTIVATING FUTURES: THE ROLE OF SOCIAL ENTREPRENEURSHIP**

Since 2021 and the publication of the Social Economy Action Plan (<u>SEAP</u>), the social economy sector has been getting more attention. With 2.8 million of entities in Europe and 13.6 million people employed, the social economy ecosystem aims at putting people before profit. But how to do that?

Gathering representatives from the microfinance sector (Elwin Groenevelt from **Qredits**, **Svetlana Roganovic** from **Vision Fund** and EMN) and organisations supporting social entrepreneurship (Cristina Dumistrescu from the European Investment Fund and Giuseppe Torluccio from the Yunus Foundation), the participants discussed how to integrate social benefit aspects into their "business plan". Starting with the testimony of two entrepreneurs who received the support of microfinance institutions (Alexandru Constantin who created *iCamin.ro* in Romania with BCR Social Finance and Shadreck Huni who created Zimba Arts in the Netherlands with the support of **Qredits**), the discussions turned on the journey of these social economy entrepreneurs: from developing their concept, finding funding, creating jobs and giving back to the community, what is the best approach for social entrepreneur to create a sustainable business model?

Turning to the role of microfinance institutions as social economy entrepreneurs but also as social finance providers, the panel discussed the importance of balancing financial results and social impacts and how we can value this social impact for banks and investors. Microfinance institutions and the social economy ecosystem more generally have been struggling to access funding due to the lack of legislative framework at the national level and the reluctance of investors to engage with social economy entities.

#### **ADVICE FROM THE PANELISTS**

**1.MICROFINANCE INSTITUTIONS** must find the right balance between social impact and financial viability. This balance will vary depending on the stage of their development and the specific context in which they operate. MFIs need to regularly reassess and adjust strategies to maintain this balance as market conditions and organizational goals evolve.

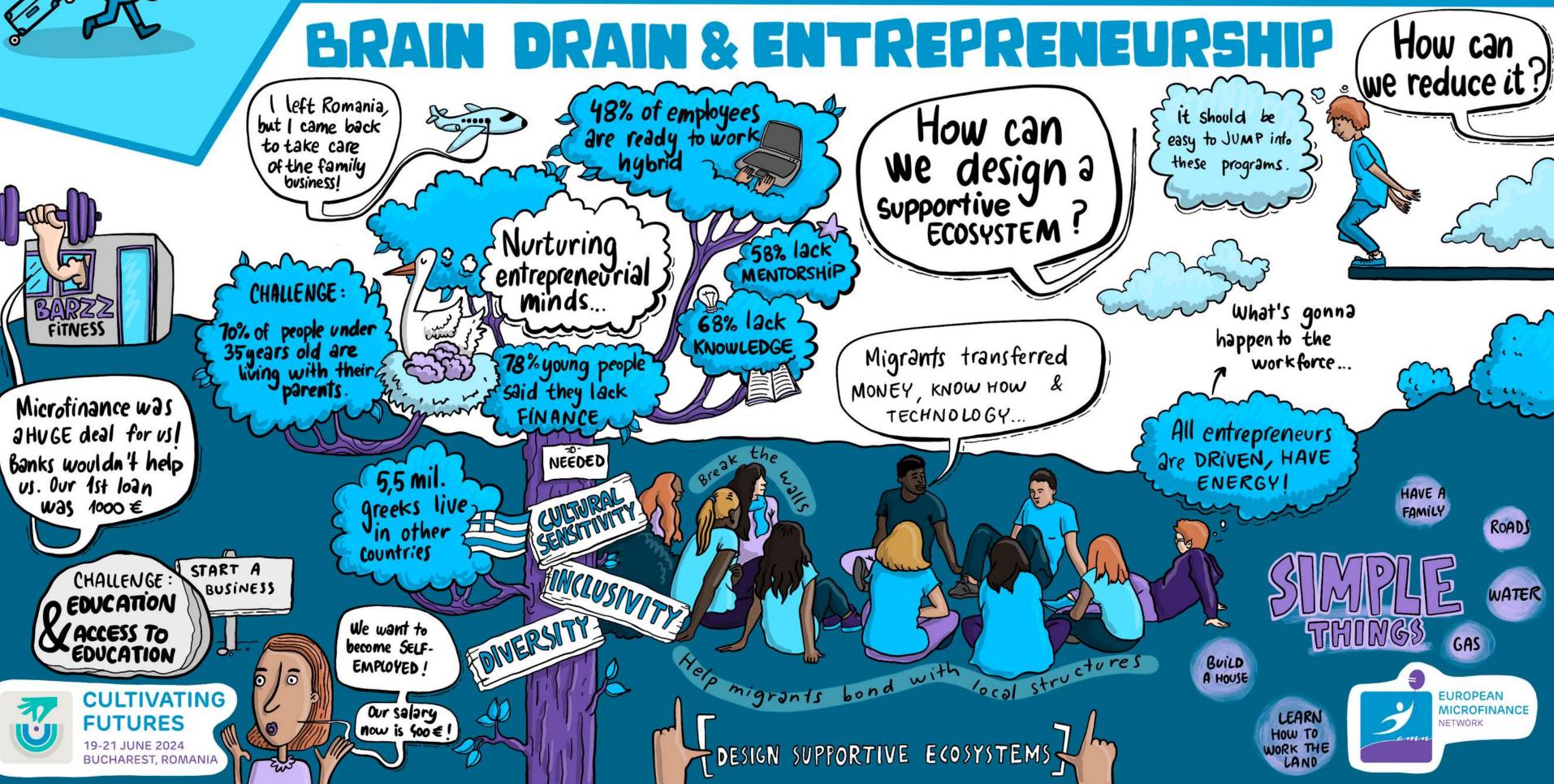
2.(SOCIAL) ENTREPRENEUR should focus on sustainable growth and take incremental steps in leveraging financial support. They should also seek continuous learning opportunities to enhance their financial literacy and build stronger more resilient social businesses.

3.INVESTORS should integrate clear social performance metrics into their investment decision-making processes. This ensures that investments not only yield financial returns but also generate positive social impact. They should also emphasize long-term commitment to socially responsible investments, encouraging innovative and impactful entrepreneurship.

4.ENTREPRENEURSHIP SUPPORT ORGANIZATIONS must actively make themselves visible to small social entrepreneurs. Early-stage support is crucial for helping entrepreneurs establish networks, access funding, and get inspired by new business models.



# YOUTH IN MICROFINANCE



#### PLENARY WORKSHOP 1 CULTIVATING FUTURES: THE ROLE OF SOCIAL ENTREPRENEURSHIP

Young people and entrepreneurs (with or without skills) have been slowly deserting their native regions and countries since the 60s. The reasons? More economic opportunities in urban areas or abroad, better infrastructures to establish learn, create their businesses and settle their families.

However, economic migration is not always and should not be the only option for these young entrepreneurs. In Romania, one of the countries the most impacted in the European Union, two entrepreneurs shared with us their entrepreneurial journey in and out of Romania: while **Marius Dumitraşcu** decided to leave Romania for the UK in the early 2000s before coming back and relaunching the family agricultural exploitation (**Agro Est Vaslui**), Dacian and **Alexandra Sarivan** decided to stay and with the support of microfinance institutions in Romania, managed to build a successful fitness business (**Barzz**) in a peripherical area. Two different entrepreneurial journeys that make us reflect on what young and new entrepreneurs need to develop their businesses in their native region or country.

Sharing its experience from Greece, our moderator **Andreas Stefanidis** from the **Academy for Entrepreneurship (AKEP.EU)** led our speakers to understand what is needed to retain these entrepreneurs and what they are doing.

From Albania with **Herjola Spahiu (NOA)** to Italy with **Filippo Chiesa (Permicro)** and **Septimiu Lupea (Ascar)** from Romania, representatives from the microfinance sector walked us through their methodology to tailor their services and train their staff to better support this young generation of entrepreneurs in a difficult economic climate with sometimes lack of skills when it comes to business development and financial planning.

Bringing us the perspective of entrepreneurs with a migrant background, **Adem Kumcu** from **UNITEE** highlighted the importance of setting the conditions at the regional and national level to ensure the economic, social and cultural integration of these new European. As underlined by **Jaime Duran Navarro** from the **European Commission**'s representative, regional and national authorities must take the lead in building an enabling entrepreneurship environment and to develop networks to support entrepreneurship.

## RECOMMENDATIONS

1.Mobilise funding at the regional and national level (through Cohesion policy) to create an enabling environment for entrepreneurship

2.Create an enabling environment and create cooperation between (1) local governments, (2) social finance providers, (3) entrepreneurship support organizations and (4) entrepreneurs unlock the tools to support entrepreneurship.

3.Strengthen ERASMUS + and peer learning programs across Europe for young entrepreneurs and entrepreneurs from rural areas (including migrants and women) and create financial incentives for young entrepreneurs to start a business in their region.





#### COLLABORATION SESSION 1 STRENGTHENING FINANCIAL HEALTH AND RESILIENCE THROUGH NON-FINANCIAL SERVICES

Gathering experts from various countries and organizations, the discussion focused on supporting entrepreneurs during times of shocks and crises to enhance their financial health and personal resilience.

Professor **Thomas Cooney** from **TU Dublin** emphasized the importance of coaching and mentoring combined with practical support for personal and business development over traditional business planning. He especially highlighted the effectiveness of effectuation process in complex and difficult situations. From the **European Investment Fund (EIF)**, **Salome Gvetadze** suggested using financial instruments and emphasized the importance of collaborative approaches in developing and testing new support methods. She pointed out the need for improved collaboration between actors and better impact assessment to secure additional funding.

Representatives from the **microfinance institution (MFI)** and **entrepreneurship support sector**, **Cristina Sindile** and **Karla Estrada** shared their methodologies for tailoring services and training staff to better support underrepresented entrepreneurs from low income communities in a challenging economic climate. They emphasized the need for dedicated practical skills combining financial management and personal development. **Cristina Sindile** from **BT MIC** in Romania presented the **STUP project**, which aims to provide entrepreneurs with access to supportive networks for collaboration and assistance, offering tailored learning opportunities and continuous support crucial for entrepreneurial success. **Karla Estrada** from **Nantik Lum** in Spain addressed the challenges faced by low-income and underrepresented entrepreneurs, stressing the importance of community support. She explained that **Nantik Lum** provides tailored support through a combination of training, mentoring, coaching, and access to microloans.

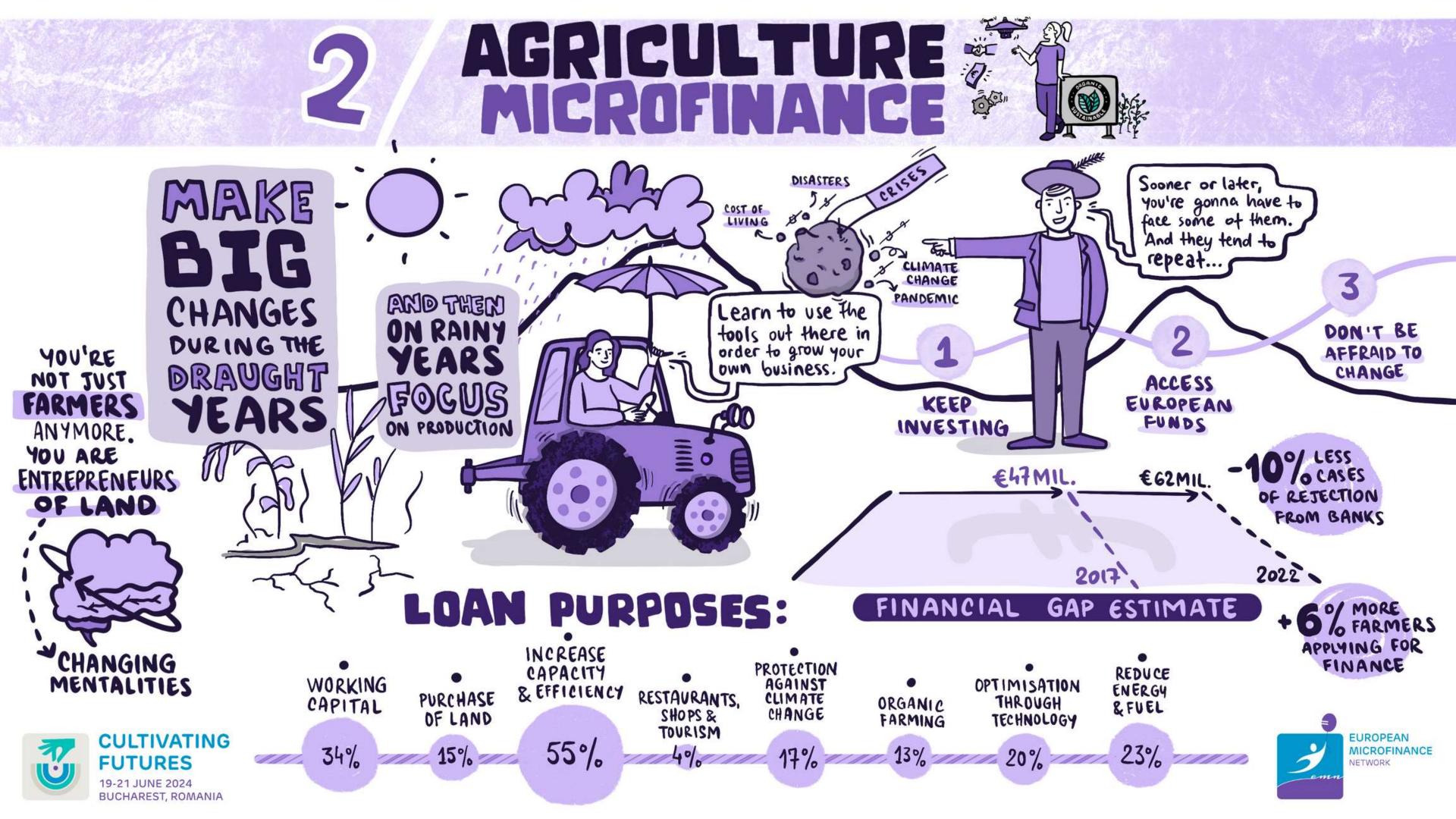
Additionally, the panelists discussed how the **European Microfinance Network (EMN)** can contribute through applied research, partnership facilitation, policy advocacy, and scaling successful pilot programs to create a more inclusive entrepreneurial ecosystem.



#### RECOMMENDATIONS

Financial health is linked to personal, psychological and business resilience and goes beyond balance sheets and profit margins. Recent events have tragically highlighted the vulnerability of marginalised communities, particularly women-owned and microenterprises. Mentoring has proven to be effective and efficient in helping entrepreneurs overcome challenges and crises.

- 1.Encourage and invest in piloting and testing of innovative solutions for underrepresented, low-income communities.
- 2.Encourage and invest in transnational learning and the development of innovative solutions such as effective combinations of financial and non-financial services.
- 3.Encourage and invest in post-start-up services which address the actual needs of entrepreneurs.
- 4.Expand mentoring and coaching services systematically and dedicate publicly funded programs.



#### COLLABORATIVE SESSION 2 MICROFINANCE AND SUSTAINABLE AGRICULTURE

Moderated by **Natalia Realpe Carrillo** from **HEDERA Sustainable Solutions**, the session focused on the support from access to financial services to small farmers. The Common Agricultural Political (CAP) is known for its support to European farmers but what about small farmers dealing with sustainable and organic agriculture in both rural and urban settings?

We first jump into some data with the presentation from **Bruno Robino (EIB)** of the **EIB Fi-Compass <u>Survey</u>** on financial needs and access to finance of EU agricultural enterprises and the <u>Survey</u> on financial needs and access to finance of EU agri-food micro, small and medium-sized enterprises published in October 2023. The results showed a **financing gap increasing from EUR 46,586 million in 2017 to EUR 62,291 million by 2023**. The surveys also show that small farmers, especially young ones, are still disadvantaged in accessing bank credits.

Starting with the testimony from a farmer in Romania who experienced challenges accessing funding, the panel discussion turned to the solution proposed by MFIs in Albania with the presentations of Herjola Spahiu (NOA), Panagiotis Tournavitis (Cooperative Bank of Kardista) from Greece and Romania with Raluca Andreica (Patria Credits). On the investor side, Michal Radziwill from Inpulse **Investments** walked us through their funds available for MFIs and social enterprises and how they integrate sustainability and impact investment principles into their microfinance operations for agriculture.

## RECOMMENDATIONS

1. A better cooperation between farmers and MFIs to make sure the services provided by MFIs are adapted to their needs. A client centric approach should allow to create more trust between the parties. On their side, financial institutions should collect data on the market to formulate a clear policy. MFIs should also prepare farmers to climate risks during the loan appraisal process and support them with NFS on climate resilience throughout the loan, to better guarantee the sustainability of the business going further only financing.

2. There is a need for **more financial services** specialized for agricultural farmers and financial instruments dedicated for MFIs to derisk agricultural and sustainable projects (i.e. guarantees under InvestEU).

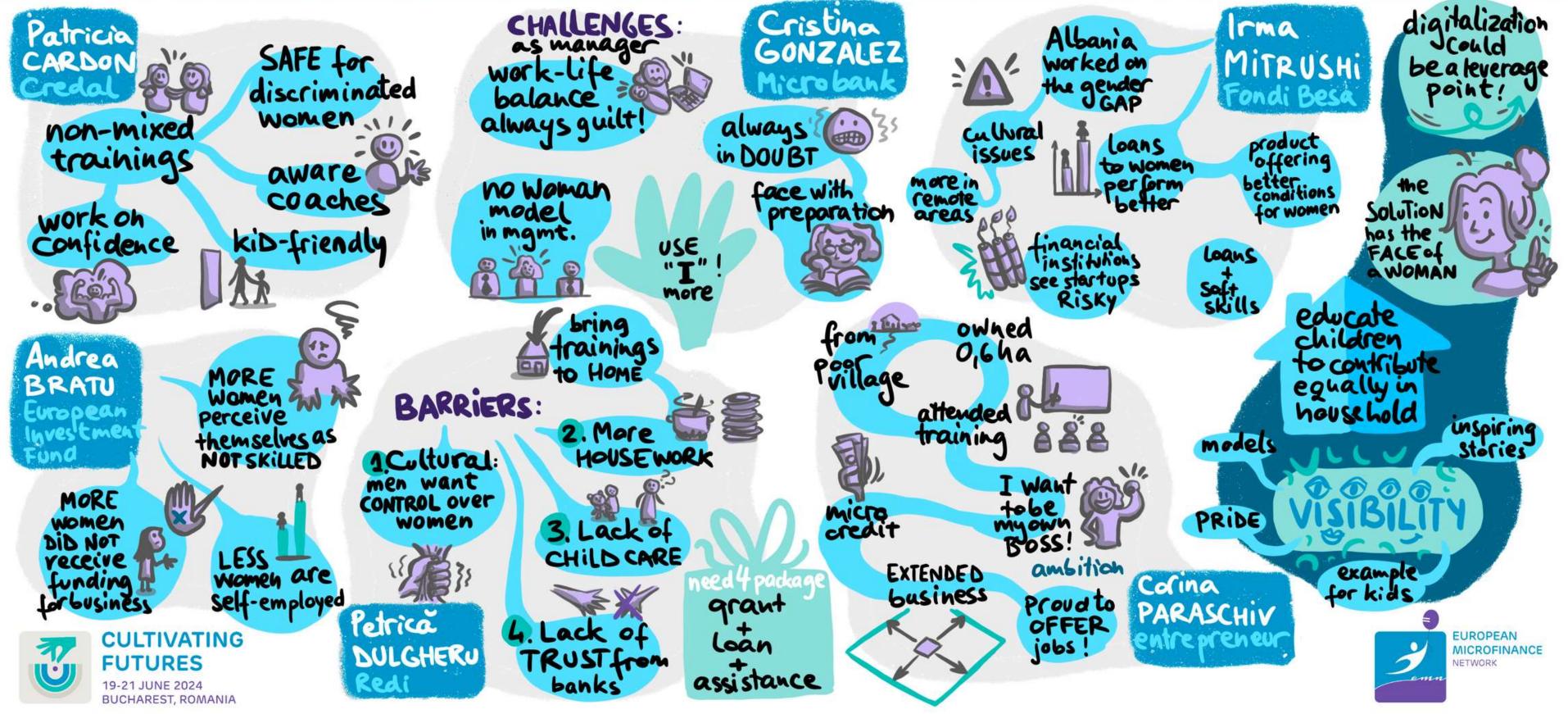
3. **Technical assistance and capacity building** for MFIs loan officers (i.e a dedicated SIFTA session for loan officers at the local level to raise awareness on MFIs' needs) in order to ensure they can offer support tailored to the needs of farmers, following on the first recommendation.

## The session moved to sub-group discussions around five topics:

- Investment readiness for MFI
- Risk management and development for MFIs
- Creating a green agriculture microfinance product
- NFS for agricultural microfinance clients
- Innovation in agriculture technologies



# ENTREPRENEURS





#### COLLABORATIVE SESSION 3 WOMEN ENTREPRENEURSHIP

The session, moderated by Andrea Bratu from the European Investment Fund (EIF), aimed to examine and debate various methods of supporting women to start and grow their businesses and identify ways to integrate them into sustainable solutions for female entrepreneurs.

As evidenced by the OECD Policy Brief on Women's Entrepreneurship, there is a clear discrepancy between the number of women and men entrepreneurs. The moderator highlighted some of the key challenges women face when starting and growing their own businesses such as the lack support to women entrepreneurship due to cultural and society bias, lack entrepreneurship skills, difficulty accessing finance (compare to men), small effective entrepreneurial networks and family obligations and tax policies discouraging women entrepreneurship.

There is often a lack of support for women's entrepreneurship at the cultural and societal levels. The first case study was presented by Corina Paraschiv, a Romanian entrepreneur who lives and works in a vulnerable community and represents a highly vulnerable minority group. The discussion then turned to Petrica Dulgheru, representing **Redi NGO**, an organisation which supports the Roma community across Europe in overcoming ethnic prejudices, with a particular focus on women. Mr. Dulgheru emphasized that in many instances, the prejudice against women in business within the Roma community is closely linked to traditional gender roles and expectations.

Similarly, yet differently, the example from Belgium, presented by Patricia Cardon from Credal, focused on the profound dependency of women living in very closed communities. They have limited external connections, with their roles largely defined by traditional family structures within their communities. Consequently, there is a lack of role models for Muslim women in their communities who have started a business. Irma Disha from Fondi Besa, Albania, presented the organisation's history of supporting women entrepreneurs and its approach to providing financial services tailored to the specific needs of women. This demonstrates that when women are provided with the necessary support, they are just as likely as men to pursue entrepreneurial opportunities

Finally, Cristina González, General Manager of MicroBank from Spain, presented the everyday challenges and difficulties faced by women in high-profile careers. Cristina and her organization are dedicated to devising solutions that will enable women to pursue their entrepreneurial aspirations. Cristing highlighted the value of role models in inspiring women to pursue entrepreneurship and navigating the challenges of balancing multiple roles.

The debate was followed by a group exercise, during which participants had the opportunity to develop potential solutions to assist women entrepreneurs in navigating the social, cultural, and economic challenges that impede their ability to start and grow a business.

#### **RECOMMENDATIONS**

- assistance).
- networks.



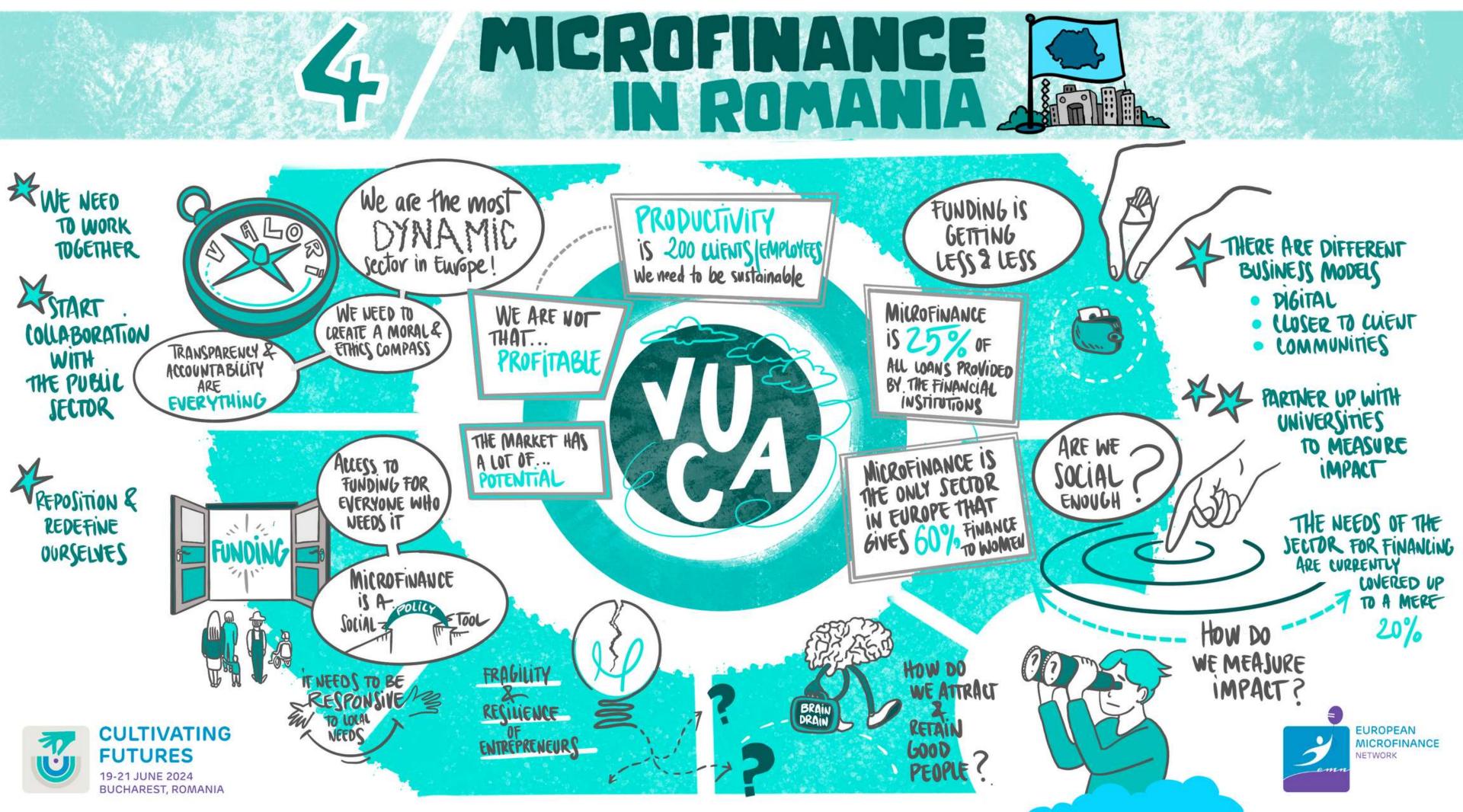
• Communicate more around women entrepreneurship success stories to inspire potential entrepreneurs and attract more resources to fund and scale up dedicated programs

• Facilitate access to finance through hybrid instruments (including a blend of grants and loans components, technical

• Promote a positive attitude through role models and ambassadors and support the building of entrepreneurial

• Develop entrepreneurship skills through dedicated training courses and mentoring.

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# COLLABORATIVE SESSION 4 ROMANIAN MICROFINANCE IN A VUCA (Volatility, Uncertainty, Complexity and Ambiguity) WORLD

Moderated by **Stefan Buciuc** from **BCR Social finance**, the discussion started with the presentation of a survey conducted by the **Romanian Microfinance Association**, highlighting the current situation in a thriving sector that nonetheless faces significant challenges. Building on this <u>survey</u>, **Cristian Ionescu** from **Instant Factoring** noted that almost 75% of the entrepreneurship market in Romania do not have adequate or any access to finance. Romania is the only EU country with growing numbers of women entrepreneurs, something extremely important for the efforts of the European Commission to increase the overall percentage EU-wide.

Jaime Duran Navarro from DG EMPL representative praised the efficiency and vitality of the Romanian microfinance sector and added that more is needed to be done in order to further enhance the impact of funding towards vulnerable groups. For him, transparency is key so that the growth of the sector could be continued, and more people could be benefit from it. A solution would also need to be found about the increasing number of MFIs wishing to be certified with the Code.

**Silke Mueffelmann** from the **Frankfurt School**'s perspective we also heard other challenges for the sector, mainly in the form of budgetary constraints and uncertainty. The generation transition is also bringing additional challenges that need to be tackled.

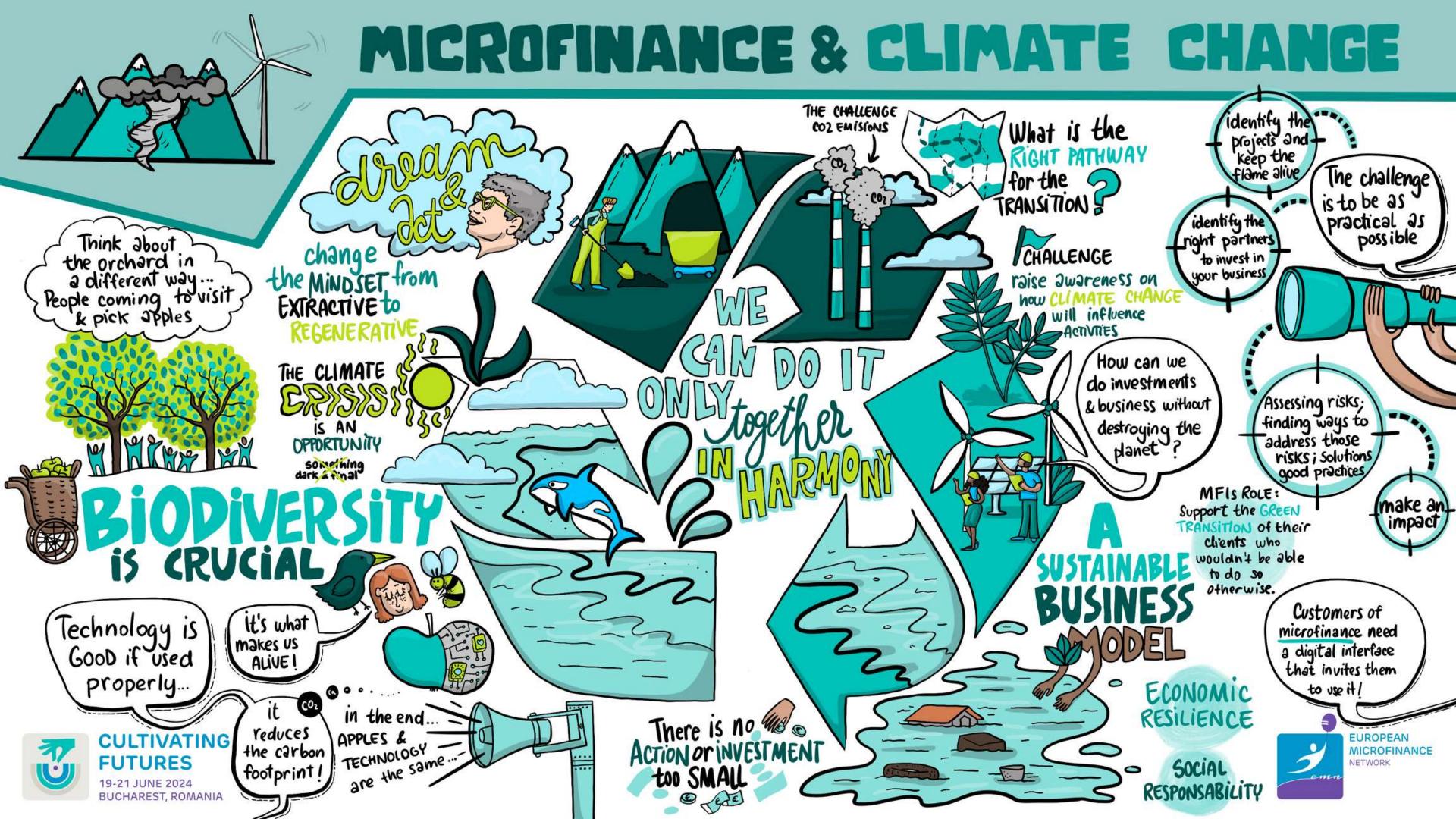
**Peter Surek** from **Erste Social Finance** brough us the perspective from the investment side and focused on the impact of these investments, how they were measured so far in terms on new jobs, elevating life standards, better education etc. representing the microfinance institutions in Romania, **Marian Ene** from **BT Mic** and **Iliuta Jitaru** from **Patria Group** agreed that the financial leap constitutes one of the biggest challenges for the sector that needs to be addressed, together with an increased volatility that does not allow long-term plans.

#### RECOMMENDATIONS

These recommendations aim to strengthen Romania's microfinance sector, enhancing its resilience, transparency, and ability to meet client needs effectively.

1.Enhance Access to Affordable Financing	3. Fost
• Establish a National Development Bank: Create a national development bank to offer low-inter	st <b>assessr</b>
loans and guarantees to microfinance institutions (MFIs), reducing their borrowing costs and	• Supp
subsequently the interest rates for clients.v	assis
• Facilitate Capital Market Access: Help MFIs issue bonds or securities to attract private investment,	payn
providing training and support for capital market navigation.	impr
2. Increase Transparency and Certification Standards	• Expa
• Voluntary Certification Program: Develop a program for MFIs to voluntarily certify their adherence	finar
to high standards in transparency, social impact reporting, and operational practices.	man
• Enhanced Reporting Requirements: Create a specific program and require certified MFIs, in	• Reta
collaboration with universities, to publish detailed reports on financial health, social impact, and	and
client satisfaction, boosting investor confidence and sector credibility.	micro

- oster Digital Transformation, Financial Education, Impact ssment and Workforce Programs
- **Support Digitalization Initiatives:** Offer grants and technical assistance for adopting digital tools like mobile banking, digital bayment systems, and online loan applications to reduce costs and mprove services.
- **Expand Financial Education Programs:** Implement nationwide inancial literacy campaigns to improve clients' financial nanagement skills and understanding of digital financial services.
- **Retain workforce:** establish programs of learning how to recruit and retain the new generation of people that will deliver result in nicrofinance for the next 10 years



#### CLOSING WORKSHOP **CLIMATE CHANGE AND THE ROLE OF THE MICROFINANCE ECOSYSTEM**

Moderated by **Meriem Bouamrane** from the **UNESCO**, the objective of this workshop was to understand the impacts of climate change and biodiversity loss on small entrepreneurs but also offers a unique opportunity for innovation and the development of new activities aligned with the green transition. As showcased with the example of Christiana Gardikioti from the Meraki People project, entrepreneurs can leverage this shift towards sustainability to create new business models, products, and services that empowers small entrepreneurs in their sustainable endeavours. cater to an environmentally conscious market.

However, climate change adaptation and mitigation measures necessitate both financial and non-financial support to ensure the green transition is inclusive and not merely restrictive. This support is essential to prevent the green transition from being punitive-by limiting the use of certain mobility means or raw materials—and to make it an opportunity and positive force that

## **ADVICE AND POLICY** RECOMENDATIONS



- **1.MICROFINANCE INSTITUTIONS** need to constantly innovate and rethink their roles to address emerging societal challenges, including climate change and biodiversity conservation. They can play a pivotal role in supporting entrepreneurs to build resilience against climate change offering products and services designed to help businesses adapt to environmental changes.
- **2.ENTREPRENEURS** need support to stay informed about new trends and anticipate changes related to climate and biodiversity. This helps them build future-proof businesses that do not harm the environment. They must focus on local and circular economies as strategies to enhance sustainability and reduce environmental impact.
- 3.INVESTORS should develop and implement criteria that prioritize environmental sustainability and biodiversity conservation in their investment choices to support genuine innovation within the sector
- **4.SUPPORT ORGANISATIONS** should support the use of technology as an ally for MFIs and entrepreneurs. Facilitate partnerships and collaborations with innovative organizations to

Starting with the testimony of Corina Oprea, a Romanian entrepreneur (Craita Merelor) who integrated climate change adaptation and mitigation into their core business, the panel discussed the essential. The new generation of entrepreneurs are much more climate aware. Microfinance institutions such as Cooperative Bank of Kardista (Panagiotis Tournavitis) are developing products contribution to the reduction of CO2 emissions, support climate changes adaptation efforts while taking into limited resources.

Climate change adaptation and mitigation also need the involvement of investors such as (Bruno Dunkel) Inpulse who can support MFIs with risk assessment and alleviation but also support them in identifying the solution to not only react to climate change but anticipate. The cooperation between insurers and MFIs is also important.

Technology providers such as Natech (Fanis Mesolongitis) are developing digital solutions tofurther support microfinance institutions with cloud-based solutions for banking operations.

Climate change adaptation and mitigation will only work if all stakeholders cooperate and if communities are involved. From investors, tech providers to microfinance institutions and entrepreneurs on the ground.

# We thank all the speakers and moderators who contributed to this successful 21th Annual Conference

#### **Opening ceremony**

- Thomas Cooney TU Dublin
- Florin Dragu Romanian Central Bank
- Svetlana Roganovic Vision Fund and EMN
- Cristina Dumistrescu EIF
- Giuseppe Torluccio Yunus Foundation
- Elwin Groenevelt Qredits
- Shadreck Huni Zimba Arts
- Alexandru Constantin iCamin.ro, Caminul ASV

Plenary Workshop: The youth in microfinance: how can microfinance reduce brain drain by promoting innovative approaches to entrepreneurship support and access to finance

- Andreas Stefanidis Academy for Entrepreneurship
- Herjola Spahiu NOA
- Jaime Duran Navarro EC
- Filippo Chiesa Permicro
- Adem Kumcu UNITEE
- Septimiu Lupea AsCAR
- Marius Dumitrașcu Agro Est Vaslui
- Dacian Sarivan Barzz

First collaborative session: Strengthening financial health and resilience through non-financial services

- Guillem Aris Autoocupació
- Cristina Sindile BT Mic
- Thomas Cooney TU Dublin
- Karla Estrada Nantik Lum
- Salome Gvetadze EIF

## Second collaborative session: Microfinance and Fourth collaborative session: Romanian sustainable agriculture microfinance in a VUCA world - Main challenges

- Natalia Realpe Carrillo Hedera Solutions
- Raluca Andreica Patria Credit
- Panagiotis Tournavitis Bank of Karditsa
- Bruno Robino EIB
- Michal Radziwill Inpulse
- Herjola Spahiu NOA
- Marius Dumitrașcu Agro Est Vaslui

## ncial Third collaborative session: Empowering women ncial entrepreneurs

- Andrea Bratu EIF
- Cristina Gonzalez Microbank
- Patricia Cardon Credal
- Irma Mitrushi Fondi Besa
- Petrica Dulgheru Redi
- Corina Ionela Paraschiv self-entrepreneur

- Stefan Buciuc BCR Social Finance
- Peter Surek Erste Social Finance
- Marian Ene BT Mic
- Vlad Mihut Romcom
- Iliuta Jitaru Patria Group
- Cristian Ionescu Instant Factoring
- Claudia Petrescu Institute for Life Quality Research
- Silke Mueffelmann Frankfurt School of Finance & Management
- Jaime Duran Navarro European Commission

#### **Progress on the SIFTA programme**

- Bruno Robino EIB
- Silke Mueffelmann Frankfurt School of Finance & Management
- Aldo Moauro MFR

#### A special thanks to our local partner, Romania Microfinance Association, and to our Sponsors



#### Closing ceremony

- Meriem Bouamrane UNESCO
- François Gemenne IPCC
- Corina Oprea Craita Merelor
- Panagiotis Tournavitis Cooperative Bank of Karditsa
- Bruno Dunkel Impakt EU
- Fanis Mesolongitis Natech
- Christiana Gardikioti Meraki People









European Investment Bank Group







#### CULTIVATING **FUTURES**

19-21 JUNE 2024 **BUCHAREST, ROMANIA** 



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