

# SOCIAL PERFORMANCE MANAGEMENT FOR FINANCIAL INSTITUTIONS



**PRAGUE CZECH REPUBLIC**  
November 6 – 10 2023



*"A global body for Microfinance Practitioners"*

The Social Performance Management programme is an executive education program aimed at providing high-level management and leadership training to those shaping the microfinance industry, including CEOs, SPM Managers of microfinance institutions and executives of mainstream banks entering the microfinance market.

The five-day course offers leaders from around the world engaged in successfully achieving their organizational mission of integrating financial returns with social value via creating a culture and system of social performance management using a systematic approach.

This course focuses on overcoming major challenges to inculcate and strengthen a system of social performance management in the organization. It will concentrate on latest social performance management tools, and on enduring successful strategic practices to integrate financial return with social value.

The programme is designed with a technological outlook on international best practices since this orientation in many ways highlights the significant emerging trends in social performance management.

The program will address fundamental challenges of using a systematic approach to develop a system of Social Performance Management in your MFIs to help you in successfully achieving your mission.

## Target Audience

- ◆ Auditors of microfinance institutions Ratings Analyst
- ◆ Microfinance practitioners Central bank officials
- ◆ Officials from the Ministry of finance Staff of developmental agencies
- ◆ Donors Investors
- ◆ Financial Inclusion Specialist
- ◆ Rural finance specialist

**COST** } The cost of the programme is \$2000, tuition only.  
Discounts for two or more delegates. Scholarships and bursary not available. Lunch provided.

📍 Science and Innovation Park, Brunel Way, Kent

☎ 01322 312078

✉ [ade@microfinanceassociation.org](mailto:ade@microfinanceassociation.org)